

Our 24-Hour Emergency Response Team



We handle catastrophes of any size. From a simple sink overflow affecting only a few rooms (as shown), using a Low Grain Dehumidifier and air movers, to major multi-unit and multi-level bursting pipes and water supply lines.

We utilize the latest equipment and techniques (as shown), using a trailer Desiccant Dehumidifier Unit to quickly and safely restore your investment, while minimizing business interruption.



We also service sewage, fire and smoke damage losses (as shown).

Our goal is to provide the best service possible to quickly bring you, your home, and your life back together.

I am writing to thank you for the amazing work your company performed. My iron had dropped onto my family room floor, burning a hole in the carpet. My sister had used your services in the past to clean her furniture and carpets. She forwarded your information to me showing that your company is able to patch holes in carpets. I figured it was worth a try rather than having to buy new carpeting. I was truly amazed that you were able to patch the hole so that the burned spot is practically invisible. Thank you so much.

—Linda Kingsley

My maid service accidentally stained my carpet with some cleaning chemicals that left several bleached spots on it. I was sure it was ruined until I saw the pictures in your brochure showing that your firm could remove those spots. I thought those pictures were too good to be true but found out that they were absolutely true. The stains were 100% removed. I don't generally take the time to write a thank you note for service work. In this case, however, I was so happy that my carpet was saved that I wanted to let you know how much I appreciated your services. Your excellent and caring service men arrived looking very professional in their uniforms and they took their time to answer my questions. As your brochure says, "We're people who care", it's true, you really do care. Thank you.

—Helena Berg



I must thank you for the work you performed in my home about 2 months ago. My daughter spilled Kool-Aid and nail polish remover on our living room carpet all on the same day! I called your firm and your men were in my home within the next few days. They were able to remove all of the stains and then cleaned my carpet. I honestly never thought it would come so clean. I will be calling you for my future cleaning needs. Thanks again.

—Connie Sartoro

We're People Who Care

Phone 630.458.0559
Fax 630.458.0574



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A Bit About Our Company

We started Phase 2 Services, Inc. over 17 years ago with you in mind.

Yes, you. We knew then, as we know now, that by providing outstanding customer service time after time, and focusing on customer satisfaction, we would succeed.

We continue to raise the bar, never settling for being just good enough. We provide superior service by making a daily commitment to being the best!

Our equipment is the best, our systems are the best, and we take pride in our highly qualified staff.

Our family of services has grown over the years from carpet and upholstery cleaning. We now are pleased to offer:

- **24-Hour Fire and Flood Damage Service**
- Mold Remediation
- Board-Up Services
- Move Out
- Structure and Contents Cleaning
- Many More Disaster Restoration Services

Carpet Restoration

- Kool-Aid, Wine, and other Stain Removal
- Urine Stain and Odor Removal
- Bleach Stain and other Color Damage Repair
- Scotch Guard Fabric Protection
- Burns Repaired and Holes Patched

Tile, Grout and Concrete Cleaning

- High Pressure Power Washing

We restore life to your carpet and upholstery.



Before

After

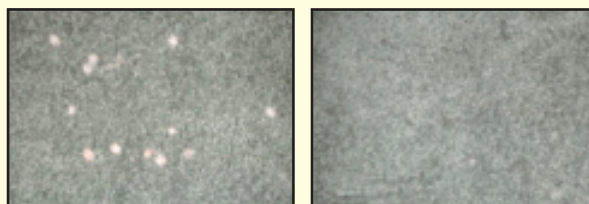
Kool-aid, juice, wine and other stain removal.



Before

After

Color loss from bleach, cleaning chemicals, and sun fading can be repaired by spot dyeing.



Before

After

Our colorfast dyeing and stain removal techniques save hopeless carpets.
Midway Airport

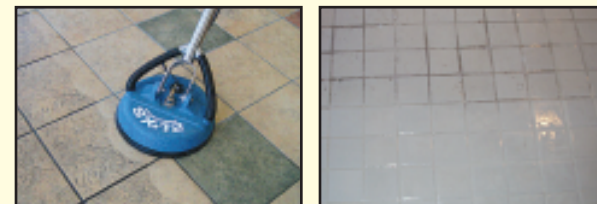


Before

After

Impossibly dirty grout.

We clean it quickly and easily using our specialized equipment.



Pressure wash years of dirt and grime from driveways and sidewalks.



- IICRC Certified
- IICRC S500 Standards
- Residential / Commercial
- Insurance Work Welcome



We're People Who Care